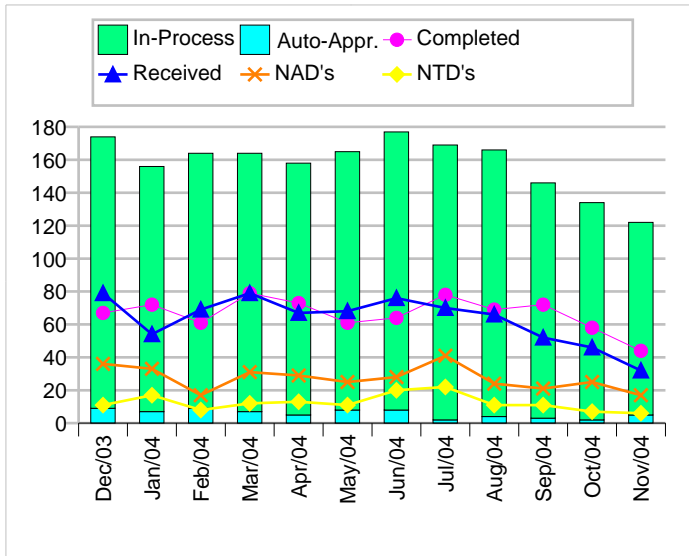


## TWA Dashboard as of 1/01/05

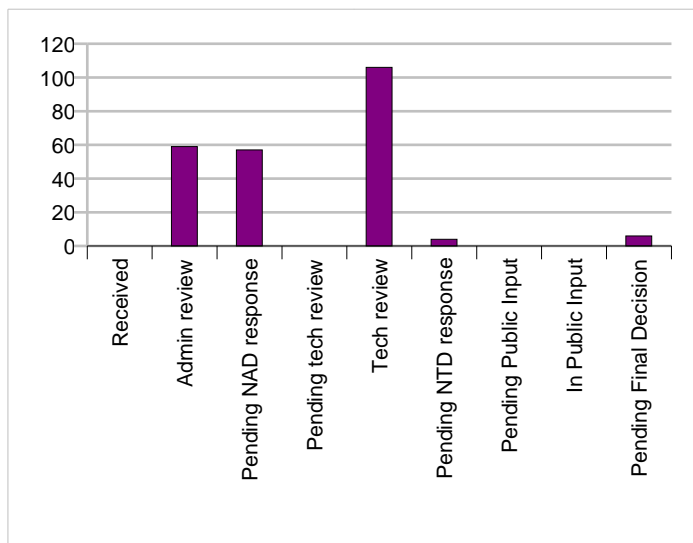
**Permit Workload Over the Last 13 Months  
(Shows 13 month trend)**



**Permit Workload Details Over the Last 13 Months  
(Shows 13 month trend)**

Month	In-Process	Auto-Appr.	Completed	Received	NAD's	NTD's
Dec/03	165.00	9.00	67.00	79.00	36.00	11.00
Jan/04	149.00	7.00	72.00	54.00	33.00	17.00
Feb/04	155.00	9.00	61.00	69.00	17.00	8.00
Mar/04	157.00	7.00	79.00	79.00	31.00	12.00
Apr/04	153.00	5.00	73.00	67.00	29.00	13.00
May/04	157.00	8.00	61.00	68.00	25.00	11.00
Jun/04	169.00	8.00	64.00	76.00	28.00	20.00
Jul/04	167.00	2.00	78.00	70.00	41.00	22.00
Aug/04	162.00	4.00	69.00	66.00	24.00	11.00
Sep/04	143.00	3.00	72.00	52.00	21.00	11.00
Oct/04	132.00	2.00	58.00	46.00	25.00	7.00
Nov/04	117.00	5.00	44.00	32.00	17.00	6.00

**Number of Pending Permit Applications in  
Each Step this Month**



**Number of Pending Permit Applications  
in Each Step this Month**

Task	Number of Permits
Received	0.00
Admin review	59.00
Pending NAD response	57.00
Pending tech review	0.00
Tech review	106.00
Pending NTD response	4.00
Pending Public Input	0.00
In Public Input	0.00
Pending Final Decision	6.00

## Dashboard Definitions

- **On-Time** – Final decision made within the published time period. This is determined by comparing the published time period with the following:

(days received through completion) – (days waiting for NAD/NTD responses)

Example:

- the published time period for a permit is 90 days
- 105 days have passed from date of receipt to when a final decision has been made
- 25 days were spent waiting for Notice of Administrative Deficiency (NAD) response
- 15 days were spent waiting for a Notice of Technical Deficiency (NTD) response

$(105) - (25 + 15) = 65$  days

65 days < 90 days

**Therefore: On-Time**

- **Late** – Final decision made and exceeded the published time period
- **In Process** – No final decision made and has not exceeded the published time period
- **Backlog/Auto-Approved** – No final decision made and exceeded the published time period

## Dashboard Descriptions

### **Permit Workload Chart:**

This chart provides a snapshot of a program's workload. It analyzes the number of applications In-Process vs. Backlogged each month. It also analyzes the number of applications Received vs. Completed each month. Lastly, it displays the number of deficiencies sent each month.

- In Process – Count of permits at the end of the month that meet the definition of In Process
- Backlog/Auto-Approved – Count of permits at end of the month that meet the definition of Backlog
- Completed – Count of permits that received a final decision that month (Late and On-Time)
- Received – Count of permits received that month
- NAD's - Count of Administrative Deficiencies (NAD) sent that month
- NTD's - Count of Technical Deficiencies (NTD) sent that month

### **Number of Permits in Each Step:**

This chart identifies the number of permit applications in each stage of the permitting review process. This chart only considers applications that do not have a final permit decision and are in various stages of the permitting process as outlined by the standard permitting tasks. Please note, "Pending NAD Response" and "Pending NTD Response" may also be included in the counts for other stages.

- Received - Receive Application standard task has been completed, Start Administrative Review standard task has not been completed
- Administrative Review - Start Administrative Review standard task has a been completed and End Administrative Review standard task has not been completed
- Pending NAD Response - Send NAD standard task has been completed and Receive Response to NAD standard task has not been completed
- Pending Technical Review - End Administrative Review standard task has been completed and Start Technical Review standard task has not been completed
- Technical Review - Start Technical Review standard task has been completed and End Technical Review standard task has not been completed
- Pending NTD Response - Send NTD standard task has been completed and Receive Response to NTD standard task has not been completed
- Pending Public Hearing - System Date is less than the Start Public Input standard task completed date
- Public Hearing - System Date is greater than or equal to Start Public Input standard task completed date and System Date is less than the End Public Input standard task completed date
- Pending Final Decision - End Technical Review standard task has been completed, no Start Public Input task exists, and the permit meets the definition of In Process. Or, End Technical Review standard task has been completed, End Public Input standard task has been completed, and the permit meets the definition of In Process.